

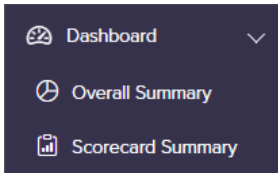
CO RAC

# Provider Scorecard

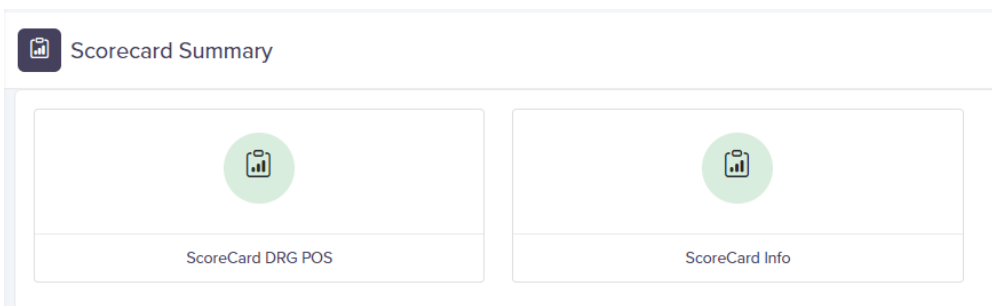
July 2024

## Dashboard/Scorecard Summary

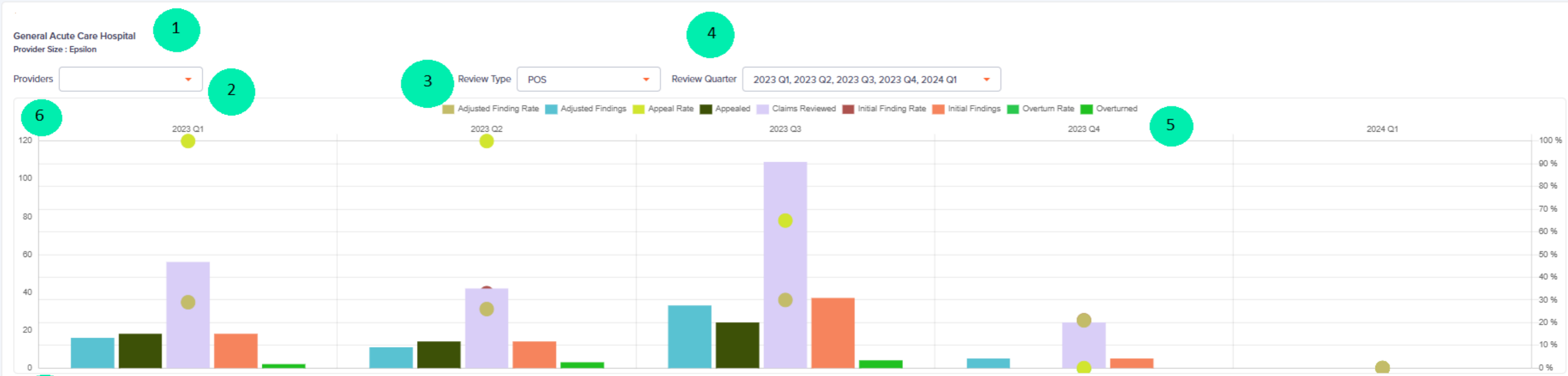
1. Login to HMS Portal
2. Click **Dashboard** and application displays Scorecard Summary.



3. Click Scorecard Summary to display Scorecard Reports.



4. Select a Scorecard Report to navigate to a specific report.



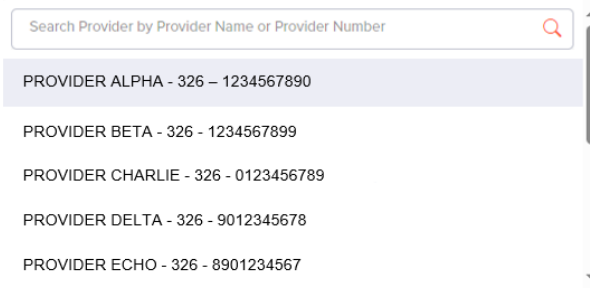
|                       | 2023 Q1 POS         | 2023 Q2 POS | 2023 Q3 POS | 2023 Q4 POS | 2024 Q1 POS |
|-----------------------|---------------------|-------------|-------------|-------------|-------------|
| Adjusted Finding Rate | 28.999999999999996% | 26%         | 30%         | 21%         | 0%          |
| Adjusted Findings     | 16                  | 11          | 33          | 5           | 0           |
| Appeal Rate           | 100%                | 100%        | 65%         | 0%          | 0%          |
| Appealed              | 18                  | 14          | 24          | 0           | 0           |
| Claims Reviewed       | 56                  | 42          | 109         | 24          | 0           |
| Initial Finding Rate  | 32%                 | 33%         | 34%         | 21%         | 0%          |
| Initial Findings      | 18                  | 14          | 37          | 5           | 0           |
| Overturn Rate         | 11%                 | 21%         | 11%         | 0%          | 0%          |
| Overturned            | 2                   | 3           | 4           | 0           | 0           |

# Scorecard DRG POS

1. Provider Name and Provider Size

Provider Alpha  
General Acute Care Hospital  
Provider Size : Epsilon

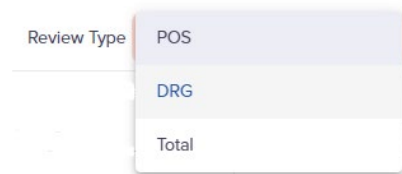
2. Use dropdown list to select Provider name and view their data. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXXX.



Search Provider by Provider Name or Provider Number

- PROVIDER ALPHA - 326 - 1234567890
- PROVIDER BETA - 326 - 1234567899
- PROVIDER CHARLIE - 326 - 0123456789
- PROVIDER DELTA - 326 - 9012345678
- PROVIDER ECHO - 326 - 8901234567

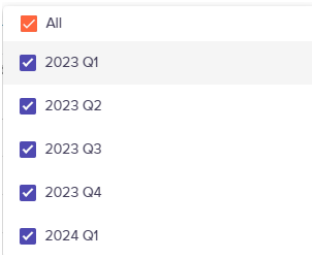
3. Use dropdown list to select the Review type; POS, DRG or Total.



Review Type

- POS
- DRG
- Total

4. Use dropdown list to select one quarter or multiple quarters to view reporting.

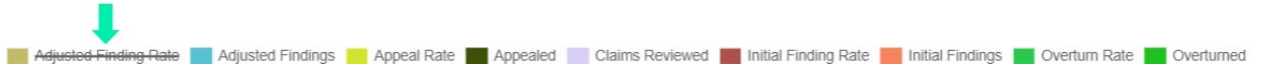


- All
- 2023 Q1
- 2023 Q2
- 2023 Q3
- 2023 Q4
- 2024 Q1

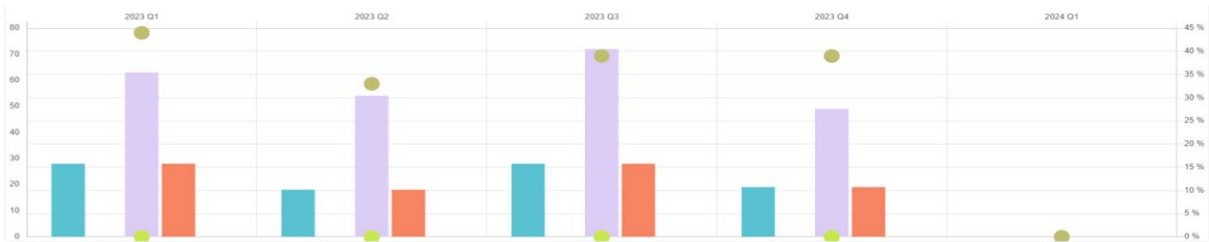
5. Filters identify data displayed on chart.

Adjusted Finding Rate Adjusted Findings Appeal Rate Appealed Claims Reviewed Initial Finding Rate Initial Findings Overturn Rate Overturned

A. Click on the filters to display or stop displaying specific data.



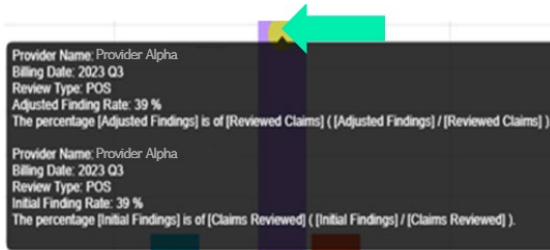
6. Chart displays data for the review Quarter(s) selected under Review Quarter.



A. Hovering over chart will display data as well as how that data is calculated.



B. Bubbles will only display in the middle column of chart and may have more than one category with the same number. Hovering over bubbles will reveal if multiple categories have the same value.



7. Table displays data for the review timeframe selected in Review Quarter.

|                       | 2023 Q1<br>POS | 2023 Q2<br>POS | 2023 Q3<br>POS | 2023 Q4<br>POS | 2024 Q1<br>POS |
|-----------------------|----------------|----------------|----------------|----------------|----------------|
| Adjusted Finding Rate | 44%            | 33%            | 39%            | 39%            | 0%             |
| Adjusted Findings     | 28             | 18             | 28             | 19             | 0              |
| Appeal Rate           | 0%             | 0%             | 0%             | 0%             | 0%             |
| Appealed              | 0              | 0              | 0              | 0              | 0              |
| Claims Reviewed       | 63             | 54             | 72             | 49             | 0              |
| Initial Finding Rate  | 44%            | 33%            | 39%            | 39%            | 0%             |
| Initial Findings      | 28             | 18             | 28             | 19             | 0              |
| Overturn Rate         | 0%             | 0%             | 0%             | 0%             | 0%             |
| Overturned            | 0              | 0              | 0              | 0              | 0              |

A. Hovering over chart will display data as well as how that data is calculated.

|                       | 2023 Q1<br>POS | 2023 Q2<br>POS | 2023 Q3<br>POS | 2023 Q4<br>POS | 2024 Q1<br>POS |
|-----------------------|----------------|----------------|----------------|----------------|----------------|
| Adjusted Finding Rate | 44%            | 33%            | 39%            | 39%            | 0%             |
| Adjusted Findings     | 28             | 18             | 28             | 19             | 0              |
| Appeal Rate           | 0%             | 0%             | 0%             | 0%             | 0%             |
| Appealed              | 0              | 0              | 0              | 0              | 0              |
| Claims Reviewed       | 63             | 54             | 72             | 49             | 0              |
| Initial Finding Rate  | 44%            | 33%            | 39%            | 39%            | 0%             |
| Initial Findings      | 28             | 18             | 28             | 19             | 0              |
| Overturn Rate         | 0%             | 0%             | 0%             | 0%             | 0%             |
| Overturned            | 0              | 0              | 0              | 0              | 0              |

8. Utilizing the icon in the upper right corner will navigate to other Scorecard Reports.



ScoreCard Info

General Acute Care Hospital  
Provider Size : Epsilon

Provider [dropdown] Quarter 2023 Q1

**Billing Performance**  
2023 Q1  
An evaluation of claims with Service from Dates within the chosen quarter

|                       |             |                          |     |                        |           |                        |           |
|-----------------------|-------------|--------------------------|-----|------------------------|-----------|------------------------|-----------|
| Inpatient Claim Count | 247         | Total Potential OP Count | 101 | POS Potential OP Count | 73        | DRG Potential OP Count | 28        |
| Inpatient Paid        | \$1,429,887 | Total Potential OP %     | 41% | POS Potential OP Paid  | \$444,908 | DRG Potential OP Paid  | \$280,117 |
|                       |             |                          |     | POS Potential OP %     | 30%       | DRG Potential OP %     | 11%       |

**Review Performance**  
2023 Q1 - Review Period Complete :At least 90 days has passed for all claims selected for review during this quarter  
An evaluation of claims selected for review within the chosen quarter

**Place of Service**

|                      |    |                           |      |                     |           |
|----------------------|----|---------------------------|------|---------------------|-----------|
| POS Selected Claims  | 56 | POS Initial Finding Rate  | 0%   | POS Overpayment     | \$274,153 |
| POS Reviewed Claims  | 56 | POS Appeal Rate           | 100% | Avg POS Overpayment | \$4,896   |
| POS Initial Findings | 18 | POS Overturn Rate         | 11%  |                     |           |
| POS Appealed         | 18 | POS Adjusted Finding Rate | 29%  |                     |           |
| POS Overturned       | 2  |                           |      |                     |           |

**DRG Validation**

|                      |    |                           |      |                     |          |
|----------------------|----|---------------------------|------|---------------------|----------|
| DRG Selected Claims  | 35 | DRG Initial Finding Rate  | 0%   | DRG Overpayment     | \$57,668 |
| DRG Reviewed Claims  | 35 | DRG Appeal Rate           | 100% | Avg DRG Overpayment | \$1,648  |
| DRG Initial Findings | 9  | DRG Overturn Rate         | 11%  |                     |          |
| DRG Appealed         | 9  | DRG Adjusted Finding Rate | 0%   |                     |          |
| DRG Overturned       | 1  |                           |      |                     |          |

|           |   |   |   |   |   |
|-----------|---|---|---|---|---|
| Overtured | 2 | 3 | 4 | 0 | 0 |
|-----------|---|---|---|---|---|

# Scorecard Info

1. Provider name and provider size

Provider Alpha  
 General Acute Care Hospital  
 Provider Size : Epsilon

2. Use dropdown list to select Provider name. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXXX.

PROVIDER ALPHA - 326 - 1234567890

PROVIDER BETA - 326 - 1234567899

PROVIDER CHARLIE - 326 - 0123456789

PROVIDER DELTA - 326 - 9012345678

PROVIDER ECHO - 326 - 8901234567

3. Use dropdown list to select a Quarter.

Quarter

- 2023 Q1
- 2023 Q2
- 2023 Q3
- 2023 Q4
- 2024 Q1

4. Billing Performance displays an overall evaluation of claims with Service from Dates within the chosen quarter.

| Billing Performance   |           |                          |     |                        |           |
|---|-----------|--------------------------|-----|------------------------|-----------|
| 2023 Q1   |           |                          |     |                        |           |
| An evaluation of claims with Service from Dates within the chosen quarter |           |                          |     |                        |           |
| Inpatient Claim Count   | 353       | Total Potential OP Count | 138 | POS Potential OP Count | 101       |
| Inpatient Paid  | \$1687639 | Total Potential OP %     | 39% | POS Potential OP Paid  | \$581,321 |
|   |           |                          |     | DRG Potential OP Count | 37        |
|   |           |                          |     | DRG Potential OP Paid  | \$311,479 |
|   |           |                          |     | POS Potential OP %     | 29%       |
|   |           |                          |     | DRG Potential OP %     | 10%       |

- A. Hovering over chart data will display data as well as how that data is calculated.





5. Review Performance displays date for the the Review Period.

| Review Performance   |    |                           |           |
|--|----|---------------------------|-----------|
| 2023 Q1 - Review Period Complete -At least 90 days has passed for all claims selected for review during this quarter |    |                           |           |
| An evaluation of claims selected for review within the chosen quarter  |    |                           |           |
| <b>Place of Service</b>  |    |                           |           |
| POS Selected Claims  | 63 | POS Initial Finding Rate  | 0%        |
| POS Reviewed Claims  | 63 | POS Appeal Rate           | 0%        |
| POS Initial Findings   | 28 | POS Overturn Rate         | 0%        |
| POS Appealed   | 0  | POS Adjusted Finding Rate | 44%       |
| POS Overturned   | 0  |                           |           |
| <b>DRG Validation</b>  |    |                           |           |
| DRG Selected Claims  | 58 | DRG Initial Finding Rate  | 0%        |
| DRG Reviewed Claims  | 58 | DRG Appeal Rate           | 0%        |
| DRG Initial Findings   | 8  | DRG Overturn Rate         | 0%        |
| DRG Appealed   | 0  | DRG Adjusted Finding Rate | 0%        |
| DRG Overturned   | 0  |                           |           |
|  |    | POS Overpayment           | \$203,135 |
|  |    | Avg POS Overpayment       | \$3,224   |
|  |    | DRG Overpayment           | \$10,850  |
|  |    | Avg DRG Overpayment       | \$187     |

A. Hovering over chart data will display data as well as how that data is calculated.



| Version History |                       |        |
|-----------------|-----------------------|--------|
| Revision Date   | Description of Change | Editor |
|                 |                       |        |
|                 |                       |        |