

# CO RAC Provider Scorecard

August 2024



# Dashboard/Scorecard Summary

- 1. Login to HMS Portal
- 2. Click **Dashboard** and application displays Scorecard Summary.



3. Click Scorecard Summary to display Scorecard Reports.



4. Select a Scorecard Report to navigate to a specific report.



7	2023 Q1 POS	2023 Q2 POS	2023 Q3 POS	2023 Q4 POS	2024 Q1 POS
Adjusted Finding Rate	43%	38%	36%	36%	0%
Adjusted Findings	19	12	64	8	0
Appeal Rate	0%	0%	0%	0%	0%
Appealed	0	0	0	0	0
Claims Reviewed	44	32	180	22	0
Initial Finding Rate	43%	38%	36%	36%	0%
Initial Findings	19	12	64	8	O
Overturn Rate	0%	0%	0%	0%	0%
Overturned	0	0	0	0	0

overturn Rate Diverturned 5		
2023 Q4	2024 Q1	4
		4
•		3
		3
		3
		1



## Scorecard DRG POS

1. Provider Name and Provider Size

Provider Alpha General Acute Care Hospital Provider Size : Epsilon

2. Use dropdown list to select Provider name and view their data. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXX.



3. Use dropdown list to select the Review type; POS, DRG or Total.

Review Type	POS
	DRG
	Total

4. Use dropdown list to select one quarter or multiple quarters to view reporting.



5. Filters identify data displayed on chart.





A. Click on the filters to display or stop displaying specific data.



6. Chart displays data for the review Quarter/Quarters selected under Review Quarter.



A. Hovering over chart will display data as well as how that data is calculated.



B. Bubbles will only display in the middle column of chart and may have more than one category with the same number. Hovering over bubbles will reveal if multiple categories have the same value.



7. Table displays data for the review timeframe selected in Review Quarter.

	2023 Q1 POS	2023 Q2 POS	2023 Q3 POS	2023 Q4 POS	2024 Q1 POS
Adjusted Finding Rate	44%	33%	39%	39%	0%
Adjusted Findings	28	18	28	19	0
Appeal Rate	0%	0%	0%	0%	0%
Appealed	0	0	0	0	0
Claims Reviewed	63	54	72	49	0
Initial Finding Rate	44%	33%	39%	39%	0%
Initial Findings	28	18	28	19	0
Overturn Rate	0%	0%	0%	0%	0%
Overturned	0	0	0	0	0

A. Hovering over chart will display data as well as how that data is calculated.

	2023 Q1 POS	3	2023 Q2 POS	2023 Q3 POS	2023 Q4 POS	2024 Q1 POS
Adjusted Finding Rate	44%		33%	39%	39%	0%
Adjusted Findings	28		18	28	19	0
Appeal Rate Filter Type.	djusted Findings		0%	0%	0%	0%
Appealed Review Type Billing Quar	Review Type: POS Billing Quarter: 2023 Q1		0	0	0	0
Claims Reviewed 28			54	72	49	0
Initial Finding Rate	he number of claims identified as an overpayment	after all appeals.	33%	39%	39%	0%
Initial Findings	28		18	28	19	0
Overturn Rate	0%		0%	0%	0%	0%
Overturned	0		0	0	0	0

8. Utilizing the icon in the upper right corner will navigate to other Scorecard Reports.



023 Q1				
an evaluation of claims with Service from Dates	within the chosen quarter			
npatient Claim Count	345	Total Potential OP Count	100	POS Potential OP Count
				POS Potential OP Paid
npatient Paid	\$1,474,022	Total Potential OP %	29%	POS Potential OP %

Review Performance

5

2023 Q1 - Review Period Complete :At least 90 days has passed for all claims selected for review during this quarter An evaluation of claims selected for review within the chosen guarter

## Place of Service

POS Selected Claims	4 POS Initial Finding Rate	0%	POS Overpayment	\$164,396
POS Reviewed Claims	4 POS Appeal Rate	0%	Avg POS Overpayment	\$3,736
POS Initial Findings	9 POS Overturn Rate	0%		
POS Appealed	0 POS Adjusted Finding Rate	43%		
POS Overturned	0			

## **DRG Validation**

DRG Selected Claims	32
DRG Reviewed Claims	32
DRG Initial Findings	7
DRG Appealed	0
DRG Overturned	0

DRG Initial Finding Rate	0%	DRG Overpayment	\$25,980
DRG Appeal Rate	0%	Avg DRG Overpayment	\$812
DRG Overturn Rate	0%		
DRG Adjusted Finding Rate	0%		

2 Provider	Quarter	2023 Q1	
	3		

70	DRG Potential OP Count	30
\$502,504	DRG Potential OP Paid	\$252,150
20%	DRG Potential OP %	9%



## Scorecard Info

1. Provider name and provider size

Provider Alpha General Acute Care Hospital Provider Size : Epsilon

A. Use dropdown list to select Provider name. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXXX.



2. Use dropdown list to select a Quarter.



3. Billing Performance displays an overall evaluation of claims with Service from Dates within the chosen quarter.

Billing Performance 2023 Q1 An evaluation of claims with Service	e from Dates within the	chosen quarter					
Inpatient Claim Count	353	Total Potential OP Count	138	POS Potential OP Count	101	DRG Potential OP Count	37
Inpatient Paid	\$1,687,639	Total Potential OP %	39%	POS Potential OP Paid POS Potential OP %	\$581,321 29%	DRG Potential OP Paid DRG Potential OP %	\$311,479 10%

A. Hovering over chart data will display data as well as how that data is calculated.

Total Potential OP Count	138
Total Potential OP %	39%
	Total Potential OP %: 99% The percentage [Total Potential OP Count] is of [Inputient Claim Count] [Total Potential OP Count] / [Inputient Claim Count]).



4. Review Performance displays date for the the Review Period.

Review Performance						
2023 GF - REVIEW PERIOD Complete: JAL reask 90 days has passed for all chains selected for revi An evaluation of claims selected for review within the chosen quarter	ew during	uns quarter				
Place of Service						
POS Selected Claims	63	POS Initial Finding Rate	0%	POS Overpayment	\$203,135	
POS Reviewed Claims	63	POS Appeal Rate	0%	Avg POS Overpayment	\$3,224	
POS Initial Findings	28	POS Overturn Rate	0%			
POS Appealed	0	POS Adjusted Finding Rate	44%			
POS Overturned	0					
DRG Validation						
DRG Selected Claims	58	DRG Initial Finding Rate	0%	DRG Overpayment	\$10,850	
DRG Reviewed Claims	58	DRG Appeal Rate	0%	Avg DRG Overpayment	\$187	
DRG Initial Findings	8	DRG Overturn Rate	0%			
DRG Appealed	0	DRG Adjusted Finding Rate	0%			
DRG Overturned	0					

A. Hovering over chart data will display data as well as how that data is calculated.

	The percentage [POS Overturned] is of [POS Rebutted] ( [POS Overturned] / [POS Rebutted] ).
POS Adjusted Finding Rate	POS Overturn Rate: 0%
POS Overturn Rate	0%
POS Appeal Rate	0%
POS Initial Finding Rate	0%



	2023 Q1	2023 Q2	2023 Q3	2023 Q4	2024 Q1
All Claims	6697	7060	6872	6197	3662
All Claims Paid	\$4,071,182	\$4,586,962	\$4,762,249	\$3,969,878	\$2,429,135
DRG Potential OP Count	30	36	51	55	19
DRG Potential OP Paid	\$252,150	\$262,562	\$544,091	\$526,648	\$156,445
Inpatient Claim Count	345	410	435	361	259
Inpatient Spend	\$1,474,022	\$1,869,419	\$1,997,415	\$1,534,061	\$966,397
POS Potential OP Count	70	101	222	150	77
POS Potential OP Paid	\$502,504	\$728,121	\$1,409,623	\$959,916	\$504,155
Total Potential OP Count	100	137	273	205	96
Total Potential OP Paid	\$754.654	\$990,683	\$1,953,713	\$1,486,563	\$660,600



# **Provider Billing Period**

1. Use dropdown list to select Provider name. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXX.



2. Billing date will display current quarters selected.



A. Utilize Billing Date dropdown to select quarters to display.



3. Category dropdown will display which categories are selected

Category All Claims, All Claims Paid, DRG Potential OP Count, DRG Potential OP Paid, Inpatie... -

A. Utilize dropdown to select categories



4. Chart displays data for the Quarter/Quarters selected under Billing Date.

	Provide	r Billing	Performa	ince													
				All Claims 📕 All C	Claims Paid	DRG Poter	ntial OP Count 📕 DRG P	otential OP Paid 📃	Inpatient Clai	m Count 📕 Inpatient S	pend 🔲 POS Pote	ntial OP Count	POS Potential OP F	aid 🔲 Total Potentia	al OP Count 📕	Total Potential OP Paid	
	8000			2023 Q1			2023 Q2			2023 Q3			2023 Q4			2024 Q1	\$4000000
				•			•						•				
	7000															•	\$3500000
1	6000																\$3000000
1	5000																\$2500000
	4000											_					\$2000000
	3000						•			•						•	\$1500000
	2000																\$1000000
	1000																\$500000
	1000																\$500000
	0																\$0

A. Bubbles will only display in the middle column of chart and may have more than one category with the same number. Hovering over bubbles will reveal if multiple categories have the same value.



#### 5. Table displays data for the review timeframe selected in Billing Date.

	2023 Q1	2023 Q2	2023 Q3	2023 Q4	2024 Q1
All Claims	6480	7112	6866	6353	5971
All Claims Paid	\$3,698,107	\$3,798,871	\$3,902,230	\$3,655,200	\$3,371,467
DRG Potential OP Count	0	0	0	0	0
DRG Potential OP Paid	\$0	\$0	\$0	\$0	\$0
Inpatient Claim Count	353	377	368	346	301
Inpatient Spend	\$1,687,639	\$1,705,836	\$1,701,874	\$1,704,156	\$1,522,677
POS Potential OP Count	0	0	0	0	0
POS Potential OP Paid	\$0	\$0	\$0	\$0	\$0
Total Potential OP Count	0	0	0	0	0
Total Potential OP Paid	\$0	\$0	\$0	\$0	\$0

### 6. Hovering over chart data will display data as well as how that data is calculated.

		2023 Q1	2023 Q2	
All Claims		6480		7112
All Claims Paid	Provider Name:			\$3,798,871
DRG Potential OP Count	Category: All Claims Billing Date: 2023 Q1			0
DRG Potential OP Paid	6480 Filter Type: The number of c	laims billed with Service From dates within the chose	n quarter regardless of type.	\$0
Inpatient Claim Count		353		377
Inpatient Spend		\$1,687,639		\$1,705,836
POS Potential OP Count		0		0
POS Potential OP Paid		\$0		\$0
Total Potential OP Count		0		0
Total Potential OP Paid		\$0		\$0





## **Provider Review Performance**

1. Use dropdown list to select Provider name. Providers have access to Scorecard Reporting for every provider they have requested access to in the Provider Portal. To search by provider number, you must input 326 then the Provider ID. Ex. 326 -XXXXXXXXXX.



2. Use dropdown list to select the Review type; POS, DRG or Total.

Review Type	POS
-	DRG
	Total

3. Use Review Quarter dropdown list to select one quarter or multiple quarters to view reporting.



4. Utilize dropdown to select categories.

V All	1
Appeal Rate	
Appealed	
Claims Reviewed	
Initial Finding Rate	
Initial Findings	-



5. Chart displays data for the Quarter/Quarters selected under Review Quarter and category/categories selected.

	Appeal Rate	Appealed 📰 Claims Reviewed 📰 Initial Finding Rate	Initial Findings 📕 Overturn Rate 📗 Overturned 📕 Rebu	uttal Rate Rebutted	
8020	23 Q1 202	3 Q2 202	3 Q3 202	3 Q4	2024 Q1 45 %
70					40 %
60					35 %
50					30 %
40					25 %
30					20 %
20					15 %
10					10 %
					5%

A. Bubbles will only display in the middle column of chart and may have more than one category with the same number. Hovering over bubbles will reveal if multiple categories have the same value.

Appeal Rate 🦳 Appealed 📃 Claims Reviewe	d 📕 Initial Finding Rate 📰 Initial Findings 📕
2023 Q2	2023 Q3
Provider Name. Billing Date: 2023 Q2 Review Type: POS Initial Finding Rate: 38 % The percentage [Initial Findings] is of [Claims R	eviewed] ( [Initial Findings] / [Claims Reviewed] ).

6. Utilize dropdown to select categories.



7. Chart displays data for the Quarter/Quarters selected under Review Quarter and Category/Categories selected.





#### A. Hovering over chart will display data as well as how that data is calculated.

