



COLORADO
Department of Health Care
Policy & Financing

HMS CO RAC Medical Record Request Mailing Limits

Clinical Review Mailing Limits



Inpatient Clinical Claim Review Medical Record Request Limit



Inpatient Clinical Claim Review Medical Record Request Limits

Tier Name	Provider Reimbursement (Previous SFY)	Hospital Reimbursement SFY	Monthly Claim Limit
Alpha	\$250 Million+	\$250 Million+	600
Beta	\$69 Million – \$250 Million	\$69 Million - \$250 Million	400
Gamma	\$39 - \$69 Million	\$39 Million - \$69 Million	200
Delta	\$19 Million - \$39 Million	\$19 Million - \$39 Million	100
Epsilon	\$9 Million - \$19 Million	\$9 Million - \$19 Million	50
Zeta	\$1 Million - \$9 Million	\$1 Million - \$9 Million	25
Kappa	<\$1 Million	< \$1 Million Epsilon	20
Sigma	Out of State Facilities	Out of State Facilities	10

Claim limits are based on the Providers Total Health First Colorado Payments received in the prior State Fiscal Year, ensuring like providers are treated equitably.

State Fiscal Years run July 1-June 30th each year.

Provider Size is re-evaluated and updated every year between July and August.

These letters are mailed monthly, during the 4th week of the month.

•Limits are applied at a Medicaid Billing Provider ID level.



Provider Alpha- Billed \$300 Million from July 1, 2023 to June 30, 2024

Provider can receive up to 600 Inpatient Clinical Claim Review Medical Record requests each month

Provider Beta- Billed \$70 Million from July 1, 2023 to June 30, 2024

Provider can receive up to 400 Inpatient Clinical Claim Review Medical Record requests each month

Provider Gamma- Billed \$55 Million from July 1, 2023 to June 30, 2024

Provider can receive up to 200 Inpatient Clinical Claim Review Medical Record requests each month

Provider Delta- Billed \$23 Million from July 1, 2023 to June 30, 2024

Provider can receive up to 50 Inpatient Clinical Claim Review Medical Record requests each month

Hospice Review Mailing Limits



Hospice Tiers and Limits



Provider Type	Monthly CASE Limit
All Hospice Providers	10

- The same limit applies to all Health First Colorado providers
- Hospice reviews are completed by reviewing all claims submitted by a provider for the entire span-billing/encounter, not per visit or day, unlike most professional claims
- The number of claims included in each case/letter will be based on the claim submitted for a patient's episode of care billed by the provider
- Each RAC case number:
 - Represents one (1) Health First Colorado client/patient
 - Will have its own letter with a list of claims selected for that case
- A provider may receive up to 10 letters a month
- All letters will be mailed once a month during the 4th week of that month

***Limits are applied at a Medicaid Billing Provider ID level.

Provider Alpha- Billed \$300 Million from July 1, 2023 to June 30, 2024

- Alpha providers can receive 0-10 (max), Hospice medical records request letters each month
- 1 letter (RAC case) per patient
- The number of claims will vary due to Hospice being as an episode of care/span-billing

Provider Beta- Billed \$70 Million from July 1, 2023 to June 30, 2024

- Beta Providers can receive 0-10 (max), Hospice medical records request letters each month
- 1 letter (RAC case) per patient
- The number of claims will vary due to Hospice being as an episode of care/span-billing

Provider Gamma- Billed \$55 Million from July 1, 2023 to June 30, 2024

- Gamma providers can receive 0-10 (max), Hospice medical records request letters each month
- 1 letter (RAC case) per patient
- The number of claims will vary due to Hospice being as an episode of care/span-billing

Provider Delta- Billed \$23 Million from July 1, 2023 to June 30, 2024

- Delta providers can receive 0-10 (max), Hospice medical records request letters each month
- 1 letter (RAC case) per patient
- The number of claims will vary due to Hospice being as an episode of care/span-billing

Physician Administered Drugs and Enteral Clinical Claim Review Medical Records Request Limits



Physician Administered Drugs and Enteral Clinical Claim Review Medical Records Request Limits

Provider Type	Monthly Claim Limit
All Providers	50

- The same limit applies to all Health First Colorado providers
- Medical record request letters will be mailed once a month during the 4th week of that month
 - A provider may receive a Physician Administered Drugs review and Inpatient claim review in the same month.

***Limits are applied at a Medicaid Billing Provider ID level.





Provider Alpha- Billed \$300 Million from July 1, 2023 to June 30, 2024

Alpha providers can receive 0-50 (max) PAD medical records requests (claims) each month

Provider Beta- Billed \$70 Million from July 1, 2023 to June 30, 2024

Beta providers can receive 0-50 (max) PAD medical records requests (claims) each month

Provider Gamma- Billed \$55 Million from July 1, 2023 to June 30, 2024

Gamma providers can receive 0-50 (max) PAD medical records requests (claims) each month

Provider Delta- Billed \$23 Million from July 1, 2023 to June 30, 2024

Delta Providers can receive 0-50 (max) PAD medical records requests (claims) each month

Total Clinical Mailings per month Provider Alpha (Billed \$300 million in the previous SFY) :

- If Provider Alpha is an inpatient hospital that bills Medicaid for physician administered drugs and hospice services this provider could receive:
- One (1) medical record request letter (RAC Case) per month with up to 600 claims for billed services related to inpatient services
- One (1) medical record request letter (RAC Case) per month with up to 50 claims for billed services related to Physician Administered Drugs and Enterals
- Ten (10) medical record request letters (RAC Cases) per month for billed services related to Hospice
- Maximum number of Medical Record Request letters Provider Alpha would receive is 12

•Limits are applied at a Medicaid Billing Provider ID level.





Total Clinical Mailings per month for Provider Beta (Billed \$70 million in the previous SFY) :

- If Provider Bravo is an inpatient hospital that bills Medicaid for physician administered drugs this provider could **GAO** receive:
- One (1) medical record request letter (RAC Case) per month with up to 400 claims for billed services related to inpatient services
- One (1) medical record request letter (RAC Case) per month for billed services related to Physician Administered Drugs and Enterals
- Maximum number of Medical Record Request letters Provider Beta would receive is 2

•Limits are applied at a Medicaid Billing Provider ID level.

Slide 12

GAO Same as previous slide, just to clarify exactly what we are saying
Gilger, Alyssa, 2024-07-29T23:31:16.175

Total Clinical Mailings per month for Provider Gamma (Billed \$55 million in the previous SFY) :

- If Provider Gamma is a hospice service provider, they could receive:
- Ten (10) medical record request letters (RAC Cases) ^{GAO} per month for billed services related to Hospice
 - The number of claims would vary based on each episode of care
- Maximum number of Medical Record Request letters Provider Gamma would receive is 10

•Limits are applied at a Medicaid Billing Provider ID level.



GAO Same as last 2 slides

Gilger, Alyssa, 2024-07-29T23:31:33.541



Total Clinical Mailings per month for Provider Delta (Billed \$23 million for the previous SFY) : GA0

- If Provider Gamma is professional provider, this provider could receive:
- One (1) medical record request letter (RAC Case) per month for billed services related to Physician Administered Drugs and Enterals
- Maximum number of Medical Record Request letters Provider Delta would receive is 1

•Limits are applied at a Medicaid Billing Provider ID level.

Slide 14

GAO

Same as previous

Gilger, Alyssa, 2024-07-29T23:38:17.663

Total Clinical Mailings per month for Network Echo: GA0

- Network Juliette has 3 hospitals and 2 hospice facilities
- Hospital Kilo, billed 100 million for the previous SFY, is an inpatient hospital that bills Medicaid for physician administered drugs this provider could receive
 - One (1) medical record request letter (RAC Case) per month with up to 400 claims for billed services related to inpatient services
 - One (1) medical record request letter (RAC Case) per month for billed services related to Physician Administered Drugs and Enterals
- Hospital Lima, billed 255 million for the previous SFY, is an inpatient hospital that bills Medicaid for physician administered drugs this provider could receive
 - One (1) medical record request letter (RAC Case) per month with up to 600 claims for billed services related to inpatient services
 - One (1) medical record request letter (RAC Case) per month for billed services related to Physician Administered Drugs and Enterals
- Hospice facility Romeo, billed 50 million for the previous SFY, is an inpatient hospital that bills Medicaid for physician administered drugs this provider could receive
 - Hospice facility Romeo would receive up to 10 Hospice letters, 1 per patient, number of claims will vary based on episode of care
- Hospice facility Oscar, billed 100 million for the previous SFY, is an inpatient hospital that bills Medicaid for physician administered drugs this provider could receive
 - Hospice facility Oscar would receive up to 10 Hospice letters, 1 per patient, number of claims will vary based on episode of care
- Maximum number of medical record requests Network Juliette would receive is 24



•Limits are applied at a Medicaid Billing Provider ID level.

GAO

same

Gilger, Alyssa, 2024-07-29T23:38:26.697



Moving healthcare forward.

Thank you for attending and we look forward to working together.

For Additional information, please visit:

[HMS CO RAC Website](#)

[HCPF General Document \(colorado.gov\)](#)



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